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## Walaa Cooperative Insurance Company's Social Media Accounts













#### Dear Investors,

We are conducting a short questionnaire for investors, we would greatly appreciate taking a few minutes to provide us with your valuable feedback.

http://survey.walaa.com/s/investors-feedback/tt-ef0886

#### Website and related reports:

- Walaa Website <a href="https://walaa.com/">https://walaa.com/</a>
- Walaa ESG Reports <a href="https://walaa.com/SocialResponsibility">https://walaa.com/SocialResponsibility</a>
- Walaa Investors Reports https://walaa.com/investor-relation

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### Company's Timeline & Achievements



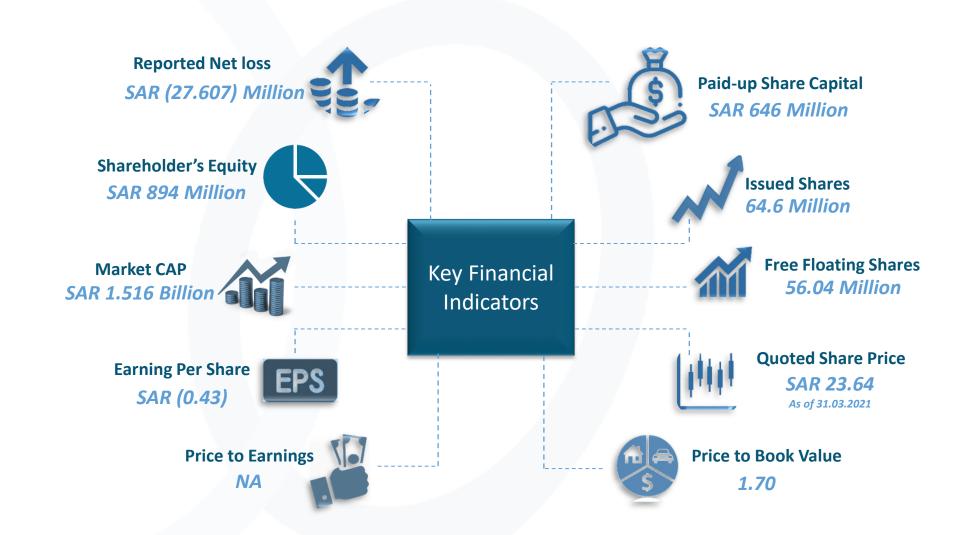
#### Walaa Overview



- Signing a co-insurance agreement with Tawuniya for the traveling policy with COVID risks cover May 2021
- Maintaining A3 Insurance Financial Strength Rating (IFRS) by Moody's May 2021
- Signing an insurance agreement with Saudi Arabian Oil Company (Aramco) contract value exceeds 20% of the GWP of the company for 2020 GWP: SAR 1.473 million— Mar 2021
- Reinsuring the Group Life portfolio for NCB and SABB banks Q1 2021
- Financial strength rating upgraded to (A-) and GCC rating to (gcAAA) by S&P Global Ratings with stable outlook Jan, 2021
- The board's recommendation to increase the capital by offering right issue up to 775m. To Support the growth plan and maintain its solvency margin—Jan, 2021
- ISO 45001:2018 Occupational health and safety & ISO 22301:2012 Business continuity management systems Dec, 2020
- Signed an insurance agreement with ANB for Bancassurance Distribution with no preferential treatment given and it is within the usual business activity of the Company Dec,
- Signed an insurance agreement with ANB to provide an insurance coverage on the Mortgage program (SAR 25.950 M) Oct, 2020
- Signed an insurance agreement with ANB to provide an insurance coverage on the Directors and Officers Liability (SAR 663K) Jul, 2020
- Signed an insurance agreement with Arab National Bank (ANB) to provide a various insurance coverages on the property program and group life (SAR 2.29m), and financing leasing program (SAR 40m)—Jun, 2020
- Net assets and business activities of MetLife AIG ANB were transferred to Walaa in exchange for 11,839,706 newly issued ordinary shares of Walaa, and Issue 0. 65 new share for every share in MetLife AIG ANB, thus increasing the capital SAR 528 m to SAR 646 m Mar, 2020
- Merger Completed with MetLife AIG Jan,2020 ---> 28<sup>th</sup> Feb. is date of merged entity (end of 30 days creditors period)
- ISO 27001:2017 Information Security Management Certification Dec, 2019
- Affirmed Financial Credit Rating of BBB+ (Positive Outlook) from S&P Oct, 2019
- Merger Agreement Signed between Walaa & MAA Sep, 2019
- Dividends distribution of SAR 44 Mio (SAR 1 per share) May, 2019
- Increased capital from SAR 440m up to SAR 528m, and number of shares from 44m share up to 52.8m share by offering 2 bonus share for every 10 shares owned May, 2019
- Secured an insurance financial strength (IFSR) rating of A3, with a stable outlook, (Moody's) Nov, 2018
- Launched Walaa Drive App Telematics Oct, 2018
- Receipt of SAMA Approval to Open 47 Points of Sales Jul 2018
- Increased capital from SAR 400m up to SAR 440m, and number of shares from 40m share up to 44m share by offering 1 bonus share for every 10 shares owned May, 2018
- Affirmed Financial Credit Rating of BBB+ (Positive Outlook) from S&P Jan, 2018
- The 1st and the only insurance company with ISO 9001:2015 Quality Management System Dec, 2017.
- Reported 12 months GWP of SAR 1.102b with NP of SR144m, Shareholders' equity exceeds SAR 574m Dec, 2017
- Secured long term Gulf Cooperation Council Regional scale financial strength credit rating, gcAA+ from S&P Aug, 2017
- Secured a Financial Credit Rating of BBB+ (Stable Outlook) from S&P Feb, 2017
- Enters into the league of 'Billion Riyal Insurer' in KSA Insurance Market Dec, 2016
- Successfully completed Rights Share Issue, the Company's Paid-up Capital increased to SAR 400m Jun, 2015.
- The only insurance company in KSA, to obtain a shares Premium Jun, 2015
- Shareholders' equity crosses SAR 200m mark, within 5-years' of operation Dec, 2013
- Received operating license from SAMA 'Insurance and Reinsurance Company' Jul, 2008
- Established as Saudi Joint Stock company Paid-up Capital SAR 200m 20m shares (SAR 10 each) 2007

# Key Financial Indicators – Q1 2021 Key Financial and Operating Highlights - ("SAR")



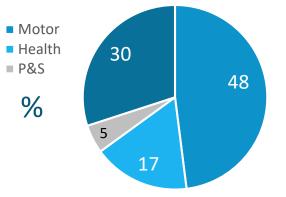


### **Financial Results**



### Insurance Operations Performance by Lines of Business - ("SAR, millions")

Line Hone	2016	2017	2010	2010	2020	As at 31.03.2021									
Line Item	2016	2017	2018	2019	2020	Motor	Medical	Property	Eng.	P&S	Other	Total			
Gross Premium Written	1,016.7	1,012.3	1,104.6	1,215.4	1,472.70	164.10	56.59	10.52	29.41	18.67	64.06	343.35			
Net Premium Written	754.8	841.6	731.1	735.5	849.94	163.48	55.76	0.64	1.57	9.22	11.14	241.81			
Net Premium Earned	627.1	792.1	798.3	712.9	796.61	169.17	34.46	0.76	0.83	6.46	8.22	219.91			
Reinsurance Commission & Other UW Income	25.3	23.1	32.5	26.6	52.26	0.16	0.19	3.24	2.87	0.15	4.33	10.94			
Total Revenues	652.4	815.2	830.9	739.5	848.87	169.33	34.65	4.00	3.69	6.61	12.55	230.85			
Gross Claims Paid & Surrenders and Maturities	(363.7)	(501.0)	(517.4)	(597.8)	(608.95)	(168.13)	(30.96)	(2.85)	(0.36)	(11.44)	(2.35)	(216.09)			
Net Claims Incurred	(406.0)	(453.2)	(480.2)	(561.0)	(557.41)	(168.11)	(36.25)	(0.32)	0.05	(5.99)	(3.88)	(214.50)			
Policy Acquisition Cost & other UW Expenses & Other reserves	(60.0)	(105.2)	(107.7)	(68.5)	(79.18)	(11.35)	(5.19)	(1.40)	(1.68)	(1.02)	(3.85)	(24.49)			
Net Underwriting Income	186.4	256.7	243.0	110.0	212.29	(10.12)	(6.78)	2.28	2.06	(0.40)	4.82	(8.14)			
Total Other Operating Expenses	(62.5)	(91.6)	(131.3)	(85.5)	(132.04)							(15.72)			
Total Income/(Loss) for the Period Before Tax and Zakat and Surplus Distribution.	124.0	165.1	111.7	24.5	80.25							(23.86)			



# Income Statement – Q1 2021 Key Financial and Operating Highlights - ("SAR, millions")



Income Statements	2016	2017	2018	2019	2020	As At 31.03.2021
Gross Written Premium	1,016.6	1,102.3	1,105.0	1,215.4	1,472.7	343.4
Net Earned Premium	627.1	792.1	798.3	712.9	796.6	219.9
Reinsurance Commission & Other UW Income	25.3	23.1	32.5	26.6	52.3	10.9
Total Revenues	652.4	815.2	830.9	739.5	848.9	230.9
Net Claims Incurred	(406.0)	(453.3)	(480.2)	(561.0)	(557.4)	(214.5)
Other Reserves	31.2	2.7	21.1	0.2	1.4	(11.1)
Policy Acquisition Cost	(62.4)	(73.4)	(71.6)	(42.7)	(48.2)	(14.3)
Other Underwriting Expenses	(28.8)	(34.5)	(9.7)	(26.0)	(32.4)	(21.3)
Total Underwriting Expenses	(465.9)	(558.5)	(587.9)	(629.5)	(636.6)	239.0
Net Underwriting Income	186.5	256.7	243.0	110.0	212.3	(8.1)
Total Other PHs Operational Expenses	(62.5)	(91.6)	(129.5)	(96.6)	(136.0)	(34.2)
Insurance Operation's Income/(Loss) Before Zakat and Income Tax	124.0	165.1	113.5	13.4	76.3	(42.3)
Surplus/(Deficit) Transferred to SHs	111.6	148.6	102.1	12.1	68.6	(42.3)
SHs Investment Income & Realized Fair Value Change on Investment	8.9	(0.5)	4.5	16.4	15.1	20.9
SHs Expenses	(3.2)	(6.4)	(6.3)	(5.3)	(11.2)	(2.5)
Zakat and income Tax	(9.0)	(13.0)	(14.8)	(1.8)	(21.5)	(3.8)
Net SHs Income After Zakat	108.3	128.7	85.5	21.4	51.1	(27.6)
Earnings Per Share	2.93	3.22	2.28	0.40	0.82	(0.43)
Unrealized Fair Value Change on Investments	4.5	7.1	13.9	21.1	4.3	4.9
Total Comprehensive Income	112.8	135.8	99.5	42.4	55.5	(22.7)

### Statement of Financial Position — as at 31.03.2021 Key Financial and Operating Highlights - ("SAR, millions")



	201	16	20:	17	20:	18	2019			2020		As At 31.03.2021			
Balance Sheet – Assets	PH	SH	Total	PH	SH	Total									
Cash and Cash Equivalents	594.4	289.9	289.5	20.4	654.0	468.3	560.9	-	687.3	-	687.3	566.8	1.8	568.6	
Short- & Long-Term Deposits	-	-	400.0	424.8	-	-	130.0	211.1	50.0	217.3	267.3	100.0	150.0	250.0	
Investments	-	109.6	-	96.8	-	162.9	-	404.2	-	515.8	515.8	-	618.3	618.3	
Premium and Reinsurance Receivables	108.6	-	127.3	-	202.4	-	150.1	-	333.0	-	333.0	307.9	-	307.9	
Reinsurance Share of Unearned Premiums	136.6	-	130.2	-	195.6	-	274.1	-	363.5	-	363.5	303.6	-	303.6	
Reinsurance Share of Outstanding Claims	150.8	-	110.6	-	124.6	-	97.8	-	162.9	-	162.9	182.5	-	182.5	
Reinsurance Share of Claims IBNR	-	-	42.1	-	41.5	-	44.2	-	57.7	-	57.7	53.6	-	53.6	
Reinsurance Share of Mathematical Reserves	-	-	-	-	-	-	-	-	139.0	-	139.0	136.3	-	136.3	
Deferred Policy Acquisition Costs	32.5	-	37.0	-	23.6	-	16.7	-	25.4	-	25.4	27.1	-	27.1	
Prepaid Expenses and Other Assets	43.7	-	28.4	-	34.1	-	49.2	-	90.1	0.2	90.3	83.3	2.2	85.5	
Property and Equipment's	9.7	-	8.7	-	9.4	-	17.4	-	14.2	-	14.2	13.2	-	13.2	
Intangible Assets	-	-	0.5	-	1.3	-	1.1	-	1.6	-	1.6	1.4	-	1.4	
Due From Insurance/SHs Operations	-	19.9	-	15.1	-	26.5	-	12.3	-	86.1	86.1	-	28.6	28.6	
Accrued Commission Income	-	-	3.3	2.1	1.8	2.7	0.2	4.8	-	3.9	3.9	-	4.5	4.5	
Accrued Income on Statutory Deposits	-	2.1	-	3.2	-	4.3	-	5.6	-	10.1	10.1	-	10.3	10.3	
Statutory Reserves	-	40.0	-	40.0	-	44.0	-	52.8	-	64.6	64.6	-	64.6	64.6	
Goodwill	-	-	-	-	-	-	-	-	-	24.4	24.4	-	24.4	24.4	
Total Assets	1,076.3	461.0	1,177.8	602.4	1,288.3	708.7	1,341.8	690.9	1,924.6	955.5	2,880.1	1,776.2	937.9	2,714.1	
Grand Total	1,53	7.3	1,78	0.2	1,99	7.0	2,03	2.7		2,880.1			2,714.1		

### Statement of Financial Position, Cont. — as at 31.03.2021 Key Financial and Operating Highlights - ("SAR, millions")



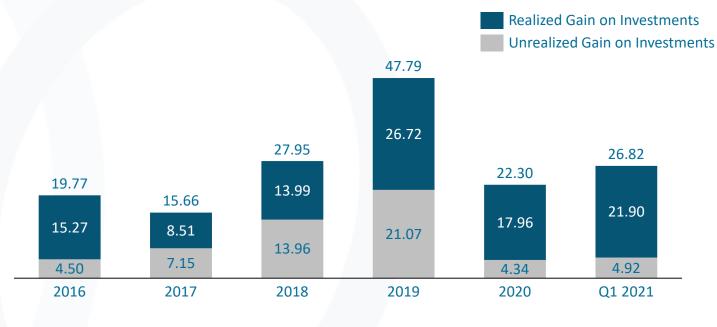
	201	L6	201	L7	201	l8	201	19		2020		As At 31.03.2021			
Balance Sheet – Liabilities and Equities	PH	SH	PH	SH	PH	SH	PH	SH	PH	SH	Total	PH	SH	Total	
Accounts Payable	38.5	-	24.4	-	29.1	-	36.1	-	55.5	-	55.5	57.0	-	57.0	
Reinsurance Payable	15.7	-	61.8	-	140.9	-	173.4	-	232.8	-	232.8	188.0	-	188.0	
Unearned Premiums and Commission	502.5	-	548.3	-	549.1	-	651.9	-	810.4	-	810.4	773.1	-	773.1	
Outstanding Claims and IBNR	430.3	-	416.5	-	379.3	-	333.2	-	404.5	-	404.5	426.7	-	426.7	
Accrued Expenses and Other Liabilities	43.7	0.2	72.1	2.1	115.1	5.0	96.8	0.4	152.0	0.2	152.2	133.1	1.4	134.5	
Other Technical & Additional Premium Reserves	11.2	-	8.5	-	34.9	-	34.7	-	34.7	-	34.7	23.5	-	23.5	
Gross Mathematical Reserves	-	-	-	-	-	-	-	-	139.0	-	139.0	136.3	-	136.3	
Due to SHs/ insurance Operations	19.9	-	15.1	-	26.5	-	12.3	-	86.1	-	86.1	28.6	-	28.6	
PHs Share of Surplus	14.6	-	31.1	-	13.5	-	3.5	-	9.8	-	9.8	9.8	-	9.8	
Taxes and Zakat Payable	-	23.7	-	25.7	-	28.5	-	15.6	-	28.9	28.9	-	32.6	32.6	
Accrued Income on Statuary Deposits	-	2.1	-	3.2	-	4.3	-	5.6	-	10.1	10.1	-	10.3	10.3	
Total Liabilities	1,076.3	26.1	1,177.7	31.0	1,288.3	37.8	1,341.8	21.6	1,924.6	39.2	1,963.8	1,776.2	44.3	1,820.5	
Share Capital	-	400.0	-	400.0	-	440.0	_	528.0	-	646.4	646.4	-	646.4	646.4	
Sharee Premium	-	30.1	-	30.1	-	30.1	-	30.1	-	103.3	103.3	-	103.3	103.3	
Statutory Reserves	-	6.0	-	31.7	-	48.8	_	53.1	-	63.3	63.3	-	63.3	63.3	
Accumulated Surplus/(Deficit)	-	23.9	-	126.9	-	155.3	-	40.4	-	81.3	81.3	-	53.7	53.7	
Fair Value Reserve	-	(24.5)	-	(17.4)	-	(3.4)	-	17.7	-	22.0	22.0	-	26.9	26.9	
Shareholder's Equity	-	435.5	-	571.4	-	670.8	-	669.3	-	916.3	916.3	-	893.6	893.6	
Total Liabilities and Equities	1,076.3	461.6	1,177.7	602.4	1,288.3	708.8	1,341.8	690.9	1,924.6	955.5	2,880.1	1,776.2	937.9	2,714.1	
Grand Total Liabilities and Equities	1,53	7.9	1,78	0.1	1,99	7.0	2,03	2.7		2,880.1		2,714.1			

# Investment Income (PH & SH) Key Financial and Operating Highlights - ("SAR, millions")





- The company realized large gains during FY2013&14 from the sale of investments in Saudi Equities.

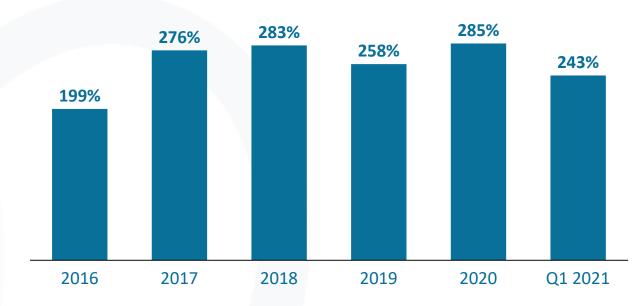


	2016	2017	2018	2019	2020	Q1 2021
Realized Gain	15.27	8.51	13.99	26.72	17.96	21.90
Unrealized Gain	4.50	7.15	13.96	21.07	4.34	4.92
Total Realized & Unrealized Gain	19.77	15.66	27.95	47.79	22.30	26.82

Q1 2021 – one of the equity portfolios has been reinvested with another investment house.

# Solvency Key Financial and Operating Highlights - ("SAR, millions")





	2016	2017	2018	2019	2020	Q1 2021
Net Admissible Assets	398	552	565	516	679	613
Required Margin	200	200	200	200	239	252
Solvency Margin Excess/(Deficiency)	198	352	365	316	440	376
Solvency %	199%	276%	283%	258%	285%	243%

# Financial Performance - Track Record Key Financial and Operating Highlights - ("SAR, millions")





The Company's reported Gross Written Premium (GWP) and Net Earned Premiums (NEP) are the prime drivers of its performance measure.

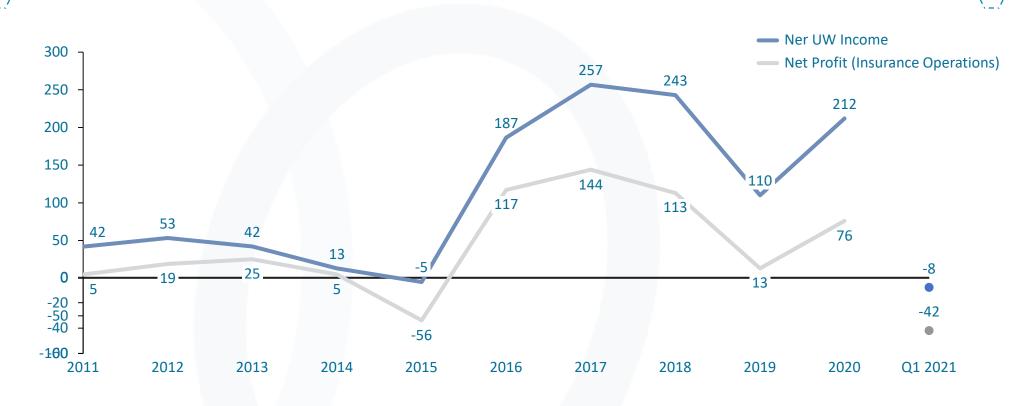


Walaa continued with a stable growth over the last 10-years, it crossed the 1.4 Billion mark of GWP in 2020.



# Financial Performance - Track Record Key Financial and Operating Highlights - ("SAR, millions")





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Underwriting income represents its performance from core insurance operations, while Net Surplus considers operating expenses and investment income.

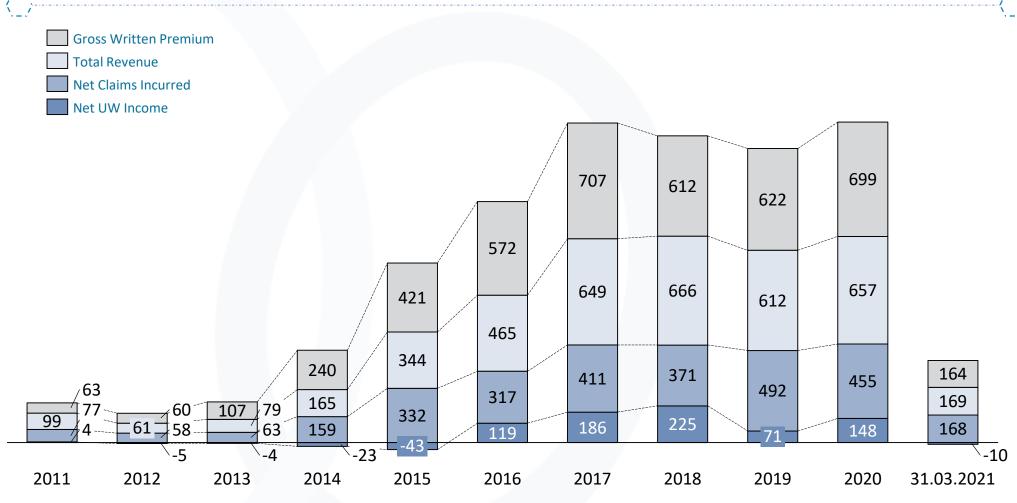
Over the last few years, Walaa has overcome several operating challenges and constraints to position itself at good levels of operating performance.



# Segmental Analysis - Motors Key Financial and Operating Highlights - ("SAR, millions")





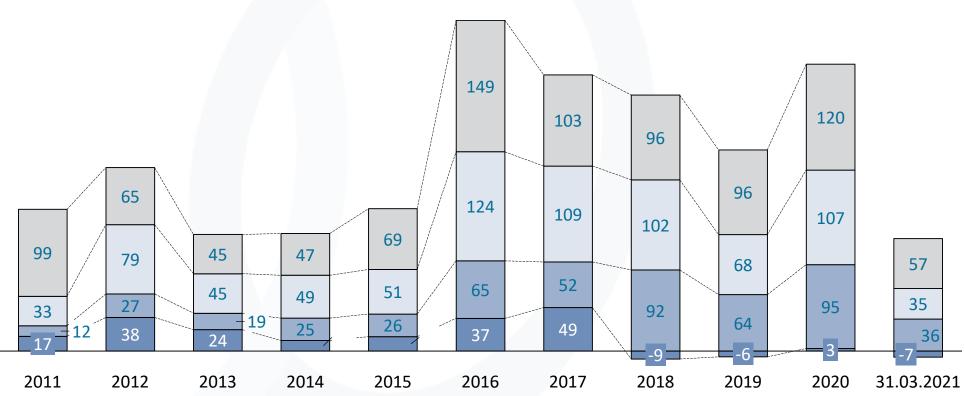


### Segmental Analysis - Medical Key Financial and Operating Highlights - ("SAR, millions")



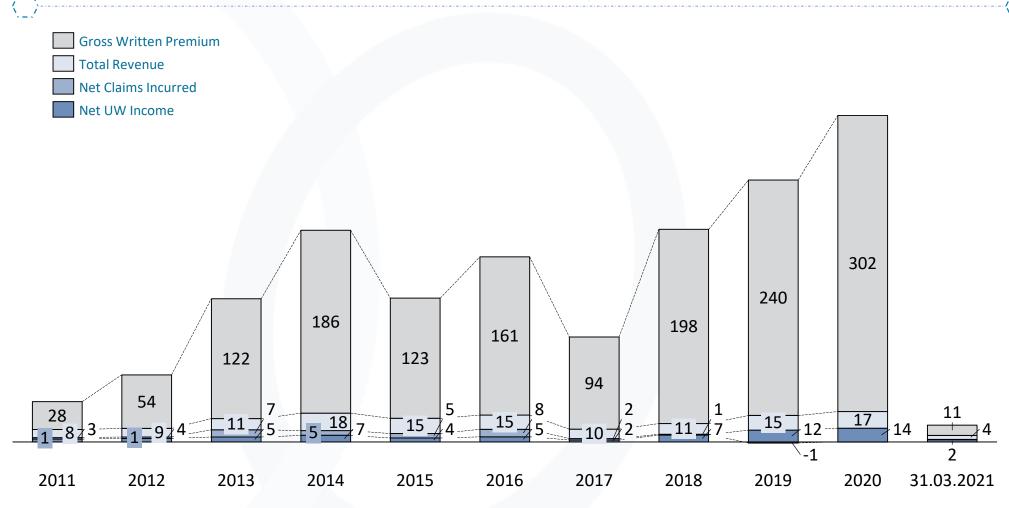






# Segmental Analysis – Property Key Financial and Operating Highlights - ("SAR, millions")





# Segmental Analysis – Engineering Key Financial and Operating Highlights - ("SAR, millions")



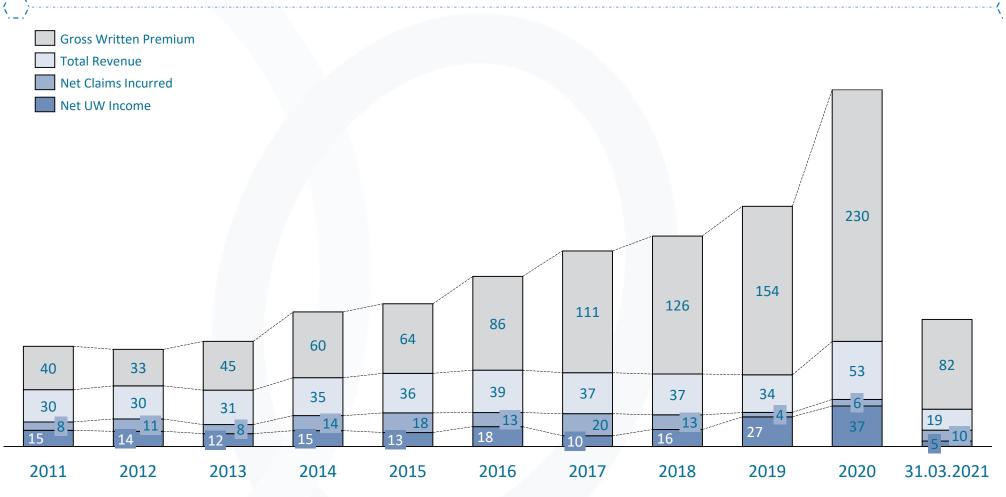




### Segmental Analysis - Others Key Financial and Operating Highlights - ("SAR, millions")





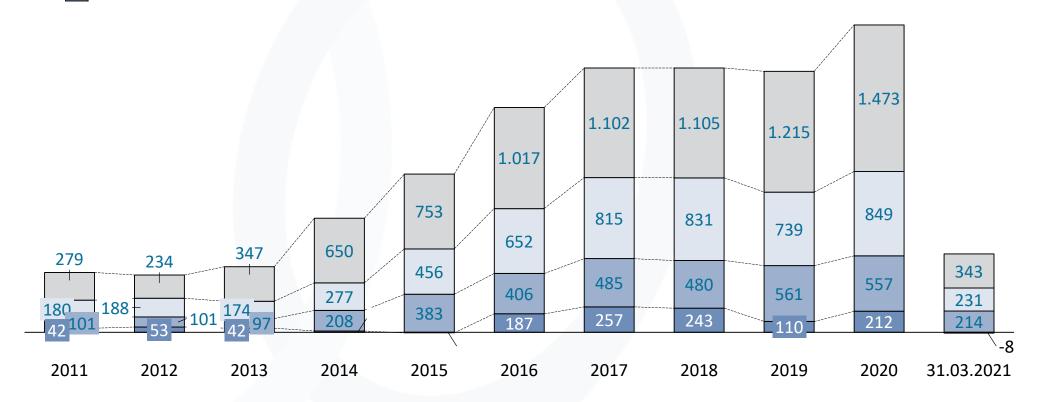


# Segmental Analysis - Total Key Financial and Operating Highlights - ("SAR, millions")





Net UW Income



# Segmental Retention Ratio Key Financial and Operating Highlights - ("%'s")



Retention Ratio	2016	2017	2018	2019	2020	Q1 2021
Motor	99%	99%	99%	99%	99%	99.6%
Medical	98%	97%	91%	88%	90%	98.5%
Property	3%	3%	2%	1%	1%	6%
Engineering	10%	5%	3%	3%	5%	5%
Others General	40%	28%	25%	17%	15%	17%
Protection & Saving	-	-	-	-	34%	49%
Total	74%	76%	66%	61%	58%	70%

# Segmental Loss Ratio Key Financial and Operating Highlights - ("%'s")



Loss Ratio	2016	2017	2018	2019	2020	Q1 2021
Motor	74%	71%	66%	88%	77%	106%
Medical	68%	55%	112%	109%	97%	120%
Property	43%	47%	NA	NA	NA	NA
Engineering	NA	NA	NA	NA	NA	NA
Others General	40%	70%	46%	6%	NA	41%
Protection & Saving	-	-	-	-	14%	106%
Total	70%	68%	70%	85%	73%	127%

**Loss Ratio** = Total Underwriting Expenses – RI Commission Earned – Other Underwriting Income) / Net Earned Premium [NA] has higher RI Commissions Earned than Net Earned Premium.

#### **Q1 2021 Remarks:**

**Motor:** mainly due to increase of TP claims paid due to VAT on Taqdeer estimates.

**Medical:** mainly due to booking higher reserves in anticipation of the targeted portfolio growth.

Protection & Saving: new profitable portfolio which will be stabilized in the coming quarters.

### 2021 Challenges!



- Medical Retail (SME) is a price driven segment. Awareness have been created in market and utilization is increased significantly even for this segment, however the market prices have not been adjusted accordingly.
- ① Aggressive competition on Motor individual pricing.
- © Completion of IFRS 17 (Insurance Contracts) & IFRS 9 (Financial Instruments) Implementation
- Launching retail business for life products.
- ① Implementation of a new ERP System.

Income Results – SAR 'm	Q1 2021	Q1 2020	2020
Gross Written Premium	343	334	1,473
Net Written Premium	242	241	850
Net Earned Premium	220	189	797
Total Revenue	231	197	849
Net Claims Incurred	214	173	(557)
Total Underwriting Expenses	239	175	(637)
Net Underwriting Income	(8)	23	212
Total Operating Expenses	(34)	(32)	(136)
Net Insurance Operation's Income	(42)	(9)	76

### **Looking Ahead**



As a responsible Insurer, Walaa aims to achieve holistic growth in its business profile – keeping in mind the following aspects:

- © Sustained top line growth through diversification into Protection and Savings line and corporate business, while ensuring stable growth in reserves and earnings.
- ① Increase market share in the Medical line, with a very risk selective business.
- Increase market share and stay within the top-6 range.
- ① Adopt advanced sales and marketing strategies and encourage cross-selling.
- © Enhance Environmental, Social, and Governance (ESG) initiatives.
- © Completion of: [1] In-Kingdom Total Value Add (IKTVA) from Aramco, and [2] local content (LC) from Local Content And Government Procurement Authority.
- Maintain customer service (Customer Centricity).

### **Looking Ahead**





- Improve the presence in the aggregator business.
- ① Increase the share of motor comprehensive focusing on leasing business.



- ① Increase in company's retention rate.
- Focus on writing inward reinsurance business.
- launching new products under causality line of business.



- Improving individual savings is an integral part of Vision 2030.
- Protection & Savings is an untapped market in KSA
- Protection & Savings
- P&S has got potential to grow exponentially in years to come, given more awareness is being provided to people and value of financial planning products is being understood.



- Medical has got the highest market share of insurance business in KSA, however majority of the business is being placed with top 3 players.
- From 2021 onwards Walaa is planning to enhance it's medical business market share. Medical business is more likely to grow in KSA, as regulators have aggressive plans to bring the entire population under the ambit of insurance coverage.

### Merger Benefits Walaa Overview





Increase of the capital of Walaa from SAR **528m** to SAR **646m** (5<sup>th</sup> largest in the insurance sector).



Increased market share and client base.



Entering the Protection & Savings (P&S) business, having MAA's previous experience.



Enhanced geographical locations (especially Riyadh the capital of Saudi Arabia).



Signing an Insurance Agreement of **40m** SAR with Arab National Bank to provide an insurance coverage on the auto leasing financing program



Diversified portfolio of General Insurance products (Property Terrorism, Financial Institution Professional Indemnity, Plastic Card Insurance, etc.).



ANB, AIG MIA Investment & Services and American Life Insurance as strategic anchor shareholders.



Enhancing Walaa's opportunities to increase its investments returns.



Walaa successfully completed the first merger transaction of insurance industry in KSA on 28 February 2020. This is another first and commendable achievement by the company.

# Merger Incentives Walaa Overview





### Hajj & Umrah Business Share

- Walaa will get double profit share of this business effective from Q2 2020 for 3 years
- Approximately per quarter profit share of Walaa will increase from SAR 3.5 M to SAR 7M



### Share in NAJM

Walaa's share in NAJM will get doubled from Q2 2020



### **Manafeth Business**

- Walaa will get double profit share of this business effective from Q2 2020 for 3 years
- Approximately per quarter profit share of Walaa will increase from SAR 0.6 M to SAR 1.2 M



### **SAMA Fee**

- One of the biggest incentive for Walaa is the waiver of SAMA fee from Q4 2020 for 3 years
- Approximately a minimum of SAR 22.5 M savings for Walaa over a period of 3 years

# Walaa's Market Position – YE 2020 vs. 2019 (SAR 'm)





	Company Information	20	020		20	19	,	2020		2019		2020		2019		2020		2019	
SL	Company's Name	GWP	Rank	Market Share	GWP	Rank	Market Share	Net Income Before Zakat	Rank	Net Income Before Zakat	Rank	Investment Income	Rank	Investment Income	Rank	Total Comperhansive Income	Rank	Total Comperhansive Income	Rank
1	Bupa	10,447.35	1	27%	10,410.87	1	28%	823.67	1	712.65	1	91.51	1	235.01	2	843.80	1	653.32	2
2	Tawuniya	9,061.77	2	23%	8,375.86	2	22%	514.46	2	402.17	2	64.28	2	252.19	1	309.67	2	691.47	1
3	Al Rajhi Takaful	2,732.87	3	7%	2,569.80	3	7%	251.85	3	108.89	3	15.55	9	93.26	3	237.16	3	116.47	4
4	Medgulf	2,534.50	4	7%	2,421.28	4	6%	54.90	8	19.18	13	30.26	4	34.50	6	53.54	6	24.53	11
5	Walaa Cooperative Insurance Co.	1,472.70	5	4%	1,215.39	6	3%	72.63	5	23.16	12	17.96	8	26.76	9	55.46	5	43.29	7
6	Axa Co-operative ins	1,417.83	6	4%	1,409.78	5	4%	166.84	4	108.47	4	19.51	7	-	31	160.48	4	129.63	3
7	Saudi Re	935.11	7	2%	792.85	11	2%	60.69	6	59.32	6	33.76	3	43.36	4	48.11	7	42.42	8
8	Saico	795.04	8	2%	834.34	10	2%	57.58	7	(2.38)	26	8.76	13	24.16	12	47.32	8	(9.93)	21
9	Wataniya	785.88	9	2%	735.04	12	2%	15.22	15	23.78	10	1.84	29	7.41	25	7.60	14	20.02	12
10	Malath	781.57	10	2%	835.24	9	2%	22.67	13	9.37	19	23.27	5	26.67	10	5.03	17	6.34	19
11	Trade Union	741.67	11	2%	861.94	8	2%	40.11	11	64.31	5	(61.69)	31	37.42	5	32.27	10	49.27	6
12	Allianz	674.73	12	2%	1,011.67	7	3%	(17.63)	25	41.61	7	7.48	15	10.35	21	(13.37)	24	57.61	5
13	United Co-op Assurance Co.	616.86	13	2%	420.29	18	1%	(15.88)	24	15.54	15	10.22	12	17.40	13	(38.17)	27	17.32	14
14	Gulf Unon	557.12	14	1%	558.80	13	1%	(39.36)	28	1.24	25	4.62	25	13.88	17	(41.13)	28	(22.95)	22
15	Arabian Sheild	552.71	15	1%	543.72	14	1%	43.60	9	16.94	14	21.41	6	27.53	8	24.25	12	9.97	16
16	ACIG	515.12	16	1%	529.35	15	1%	3.55	20	7.12	21	2.57	28	9.24	23	2.24	20	6.51	18
17	Salama	427.62	17	1%	503.50	16	1%	9.70	18	9.15	20	6.00	22	14.56	16	4.45	18	(61.99)	30
18	Al Sagr	379.11	18	1%	455.70	17	1%	(105.98)	31	(39.86)	30	15.06	10	26.61	11	(107.67)	31	(46.45)	29
19	Al Arabia Insurance (AICC)	346.43	19	1%	332.42	20	1%	12.26	17	(37.76)	29	6.84	18	7.31	27	5.86	16	(35.44)	25
20	Solidarity	337.33	20	1%	391.02	19	1%	(69.84)	30	13.02	18	7.26	16	14.84	15	(69.06)	30	(40.47)	27
21	Amana	329.52	21	1%	248.05	25	1%	(57.27)	29	6.03	22	8.53	14	7.88	24	(64.62)	29	(34.84)	24
22	Gulf General Insurance	320.96	22	1%	279.69	23	1%	8.86	19	(3.79)	27	3.11	27	4.38	29	3.75	19	(0.95)	20
23	Al Inma Tokio Marine	316.32	23	1%	331.14	21	1%	(1.45)	23	4.64	23	3.31	26	7.39	26	(5.29)	23	(37.95)	26
	CHUBB	274.66	24	1%	258.22	24	1%	40.80	10	32.19	9	6.77	19	9.81	22	30.29	11	29.35	10
25	Al Ahli Takaful	248.23	25	1%	238.84	26	1%	14.06	16	13.75	17	6.20	21	0.29	30	8.18	13	7.03	17
26	Jazeera Takaful	233.93	26	1%	130.28	31	0%	39.99	12	37.76	8	13.94	11	11.30	20	38.76	9	39.93	9
27	Buruj	202.25	27	1%	305.54	22	1%	17.06	14	15.19	16	5.19	23	31.71	7	6.36	15	15.55	15
28	Sabb Takaful	201.68	28	1%	155.15	29	0%	(26.54)	26	(19.10)	28	6.60	20	11.76	19	(31.75)	26	(24.76)	23
29	Al Alamiya	191.17	29	0%	219.94	27	1%	1.45	21	23.66	11	7.02	17	16.18	14	(4.03)	22	18.86	13
30	Enaya	165.87	30	0%	154.03	30	0%	(31.91)	27	3.79	24	4.97	24	6.67	28	(27.63)	25	(106.70)	31
	Total Market	38,597.93			37,529.75			1,906.09		1,670.00		392.11		1,029.81		1,521.88		1,556.44	

# Walaa's GWP Market Position (%'s)



Walaa's Market Share	2016	2017	2018	2019	2020
Motor	4.9%	6.6%	6.6%	7.4%	9.1%
Medical	0.8%	0.6%	0.5%	0.4%	0.5%
Property & Casualty	5.6%	5.5%	7.8%	8.1%	10.3%
Protection & Savings	-	-	-	-	0.9%
Total	2.8%	3.1%	3.2%	3.2%	3.8%





# **Company Profile**

## Company's Profile Walaa Overview





"The Strategic goal of the company is to position itself as one of the leading insurance companies in the Saudi Market, providing all classes of Shariah-compliant insurance products in the general and health insurance sectors, to all cross-sections of society, particularly serving out major corporate clients all around the kingdom."

Sulaiman A. Al-Kadi – Chairman

### (Company's Core Values



Policy holders are our partners, more than mere customers.



Strive to remain to be insurer of choice for our clients.



Maintain highest standards of professional integrity, transparency and corporate governance.



Achieve better recognition for our service culture.



Maintain and offer consistently excellent standard in Quality.



Ensure profitability in core insurance operations.



Offer holistic risk management solutions.

### Company's Profile Walaa Overview







Stable Outlook

Wide presence in the Kingdom

3 regional offices and +70 branches



successful public to public merger in the Saudi insurance sector

One of the leading insurance and reinsurance companies in the **Kingdom of Saudi Arabia** 



Strength

The oil hub of the Kingdom

Moody's:-(IFSR) of A3 Stable outlook

long-term Gulf Cooperation Council (GCC) regional scale

Stable outlook

gcAAA

**Financial** 

Standard & Poor's

**Management Information Security** 

ISO 45001:2018

Occupational Health & Safety



ISO 9001:2015

**Quality Management System** 

ISO 22301:2012 **Business Continuity Management Systems** 

ISO 27001:2013

# Company's Profile Walaa Overview





"Walaa" Stands for Loyalty



Complete range of motor, general & health insurance lines of business



Board Members with diversified industry experience & expertise



Efficient managerial team, backedup by robust IT systems, internal controls & reporting practices. Well distributed regional presence



Strong 'customer-centric' approach committed to understand growing needs to 'manage risks' & offer cost-effective solutions

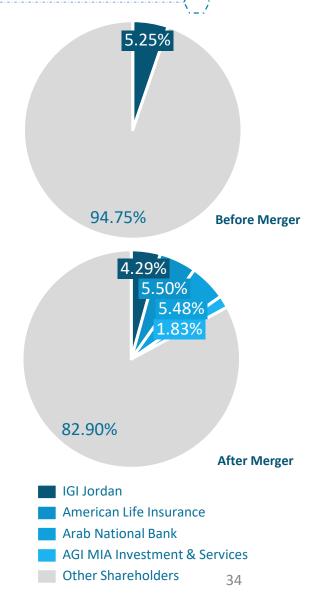


Saudi Joint Stock Company licensed by SAMA since July, 2008

### Company's Profile Walaa Overview



Shareholder	Status	Nationality	No. of Shares Held		Holding %'s	
•			Before Merger	After Merger	Before Merger	After Merger
IGI, Jordan	Corporate	Foreign	2,772,000	2,772,000	5.25%	4.29%
American Life Insurance	Several	Foreign	-	3,551,911	-	5.49%
Arab National Bank	Several	Saudi	-	3,545,146	-	5.48%
AIG MIA Investment & Services	Several	Foreign	-	1,183,970	-	1.83%
Other Shareholders	Several	Foreign Saudi	2,866,198 47,161,802	2,895,735 50,690,944	5.44% 89.32%	4.48% 78.42%
Total			52,800,000	64,639,706	100%	100%
	Foreign 11%	B B	Before Merger	After Merger		
	Saudi 89%		84%		%	



### Board of Directors Walaa Overview





Chairman Non-Executive

Suliman A. Al-Kadi

#### **Chairman of the Board**

- Chairman Walaa Cooperative Insurance Company.
- Vice Chairman:
- Basic Chemicals Industries Co. (BCI)



Vice Chairman Non-Executive

Khalifa A. Al Mulheim

## Chairman of Investment Committee

- Chairman Advanced Petrochemical Co.
- Chairman- MEHAN
- Board Member:
- Al Jazira Bank
- Bahri.



Board Member Non-Executive

Wasef S. Al Jabsheh

CEO & Founder International General
 Insurance Company "IGI"



Board Member Non-Executive

Dr. Solaiman A. Al-Twaijri

## Chairman of Executive Committee

- CEO The Saudi Arabian Amiantit Company.
- Vice Chairman:
- Takween Advanced Industries Co.
- Board Member:
- NADEC
- Mulkia Investment Co.



Board Member Non-Executive

Waleed M. Al-Jaafari

- Chairman & Managing Director - Al-Dawaa Medical Services Co. Ltd.
- Vice Chairman:
- Advanced Petrochemical Co.

#### **Board Member:**

- Eastern Cement Co.
- TAQA

# Board of Directors, Cont. Walaa Overview





Board Member Independent

Abdulrahman A. Balghunaim

## Chairman of Audit Committee

- Managing Partner (Data Science Advisor)
  - Advanced Analytics fz IIc.
- Chairman Ayyan Investment Co.
- Board Member:
- Al Yusr Leasing & Financing Co.
- Acceleration Company Ltd.



## Chairman of Nomination & Remuneration Committee

- VP Upstream Dynamic Energy.
- CEO Dynamic Oil Tools Manufacturing Company.
- Board Member:
- Neft Energies Training Center



Board Member Independent

Abdulaziz S. Al-Shaikh

 Manager of Strategic & Quality
 Department,
 Supervising Actuarial
 Specialist - Public
 Pension Agency.



Board Member Non-Executive

Jameel A. Al-Molhem

## **Chairman of Risk Management Committee**

- Managing Director -Takween Advanced Industries.
- Board Member:
- Electrical Industries
   Co.
- New Marina Plastics.
- Alessa Industries Co.







- Chairman Khalid & Abdulaziz A.Al-Omran Company.
- Chairman Dar Wa Emaar.
- Board Member:
- Dammam Hotels Company Ltd.

- VP Al Jabr Holding Company
- Executive Director:
- Canned Soft Drinks Factory.
- Board Member:
- Arab National Bank "ANB"

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### Board Committees Walaa Overview



### -(\_\_,

#### **Audit Committee**



Chairman Abdulrahman Balghunaim



Member Adeeb Al Fuhaid\*



\* Appointed External Representatives

Member Dr. Sulaiman Al Sakran\*



**Investment Committee** 

Chairman Khalifah Al Mulhiem



Member Khalid Al Omran



Member Waleed Al Jafaari

## Risk Management Committee



Chairman Jameel Al Molhem



Member Abdulrahman Balghunaim



Member Abdulaziz Al Shaikh

**Executive Committee** 



Chairman Dr. Solaiman Al Twaijri



Member Hatem Balghoneim



Member Jameel Al Molhem



Member Wasef Al Jebshah

Nomination and Remuneration Committee



Chairman Hatem Balghoneim



Member Sulaiman Al Kadi



Member Waleed Al Jafaari



Shariyah Advisory Bureau Externally Appointed

# Senior Management Walaa Overview







Chief Executive
Officer

Johnson Varughese

- A Chartered Accountant with +30 years of professional experience in lead-managerial roles in the region and has been with Walaa since 2007.
- Prior to assuming this role, Mr.
   Varughese handled the role of CFO for 5-years.
- Chairman of the Insurance Finance sub-committee.
- Member of the Insurance Executive Committee (IEC).
- Member of SAMA Insurance Advisory Committee.



Chief Financial Officer

Mohannad Al Desouki

- Graduated from King Fahd University of Petroleum & Minerals (KFUPM), holding a Master in Business Administration (MBA) and Bachelor's Degree in Finance, with +10 years of diversified work experience in the Saudi market.
- Certified Project Management Professional (PMP).
- o Member of the Insurance Finance sub-committee.



Chief Technical
Officer (Motor-P&C)

Wasif Minhas

- Holder of ACII, and ARM with +20 years of experience in core insurance function and has been with Walaa since 2008.
- The core operating areas of Walaa are grouped within the technical areas comprising of underwriting, Claims and Reinsurance.



Chief Technical
Officer (Medical-P&S)

**Ghayas Khan** 

- Associate of Society of Actuaries, USA.
- Insurance professional with 20 years of versatile experience of working in multiple functions like Actuarial, Individual Life Underwriting, Bancassurance, Group Life & Medical and Risk Management.
- Expert in individual life unitlinked business, particularly in the bancassurance environment.



Appointed Actuary

Syed Raza Haider

- Fellow of the institute and Faculty of Actuaries (UK).
- o Qualified actuary with +20 years of experience in the actuarial profession.
- Member of Protection and Savings Sub-committee of SAMA.

## Senior Management Walaa Overview





Mraya Lafi Al-Subaei Internal Audit Manager

- Bachelors in Accounting
- Certified Fraud Examiner



Khalid Ahmed Omran Compliance & AML Manager

- Bachelors in Business Administration Diploma in Banking Operation
  - Certified Compliance Officer



Sukainah Ali Alkhalifah Risk Manage

Bachelors in Business Administration (Information System), USA



Rakan Abdulrahman AlAssaf Cyber Security Manager

 Bachelors in Computer Science (Computer Security & Information Assurance)
 ISO 27001 LI ISMS
 Certified Ethical Hacker



Rawan Munther Alafaleq
Board Secretary & Investor
Relations

-Masters of Business Administration, USA



Fahad Khalid Abalkhail VP Sales

-Bachelor in Management Information System (MIS)



Khulood Saad Al Shreif Customer Care Manager

Bachelors in Arts (English Literature)
 Certified KPI Professional
 Designation of Healthcare Customer

Service Associate



Abdulla Redwan Hussien Business Transformation Manager

- MSc Finance (Current)-Bachelor in Accounting-Advanced Diploma in Islamic Finance



Turki Abdulazia Al-Buraik VP of HR, Admin, & Government

-Bachelor in Business Administration

# Major Client's Walaa Overview



















































































### Country Wide Presence Walaa Overview







+40 Cities within the Kingdom.

Strong and reliable connectivity to the portal of council of Cooperative Health Insurance (CCHI), Mednet / Saudi NextCare (Third Party claim administrator), Najm, Elm, Saudi Payments, and Bank's Portal ensuring that all services are made available online to its valuable clients.

+470 Employees, Saudization +75%

# Insurance Products & Services Solutions Summary Walaa Overview













Motor

Medical

**Aviation** 

Marine

**Property** 



**Engineering** 



**Energy** 



Director's and Officers Liability



**Cyber Crime** 



Miscellaneous



Life

# Insurance Products & Services Solutions Summary Walaa Overview





#### Motor

- Motor Comprehensive-Commercial
- Motor Comprehensive-Private
- Motor Third Party Liability



#### **Engineering**

- Contractors All Risk (CAR),
- Contractors Plant and Machinery (CPM)
- Deterioration of stock in cold storage following machinery breakdown (DOS)
- ② Erection all risk (EAR)
- Loss of profit following machinery breakdown (LoPM)
- Machinery Breakdown (MB)
- ② Electronic Equipment



#### Medical

- Medical Insurance
- W Health Insurance Non CCHI Product



### Liability

- O Pollution Legal Liability
- Comprehensive General Liability
- Medical Malpractice
- Workmen's Compensation
- Group Personal Accident
- Professional IndemnityMiscellaneous
- Professional Indemnity-Architect and Engineers
- Professional Indemnity-Financial Institutions



#### Aviation

- Aviation Hull
- Aviation Liability



#### **Property**

- Fire and Specified Perils
- Property All Risk
- Home Insurance
- O Loss of Profit
- Property Terrorism



#### Misc. Products

- Fidelity Guarantee
- Money Insurance
- 3D Crime
- Personal Lines Plus



#### **Specialized Products**

- © Energy -Downstream
- Security and Privacy
  Protection
- © Extended Warranty
- Plastic Card Insurance
- Trade Credit Product



## Protection & Savings

- Group Life
- Credit Life
- Pure Protection Plan
- Variable Universal Life



#### Marine

- Marine Pleasure Craft
- Marine Cargo

### Walaa Business - Products to Launch in Future Walaa Overview









Motor Self Driven Cars



Event Cancellation



Performance Bond



Live and Blood Stocks

